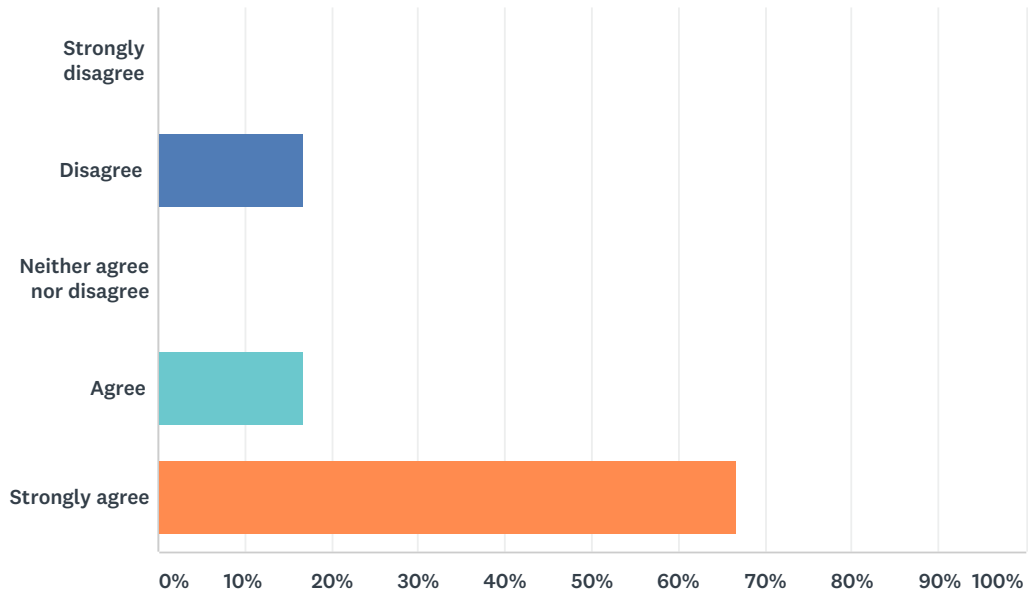


# Q1 The legislative oversight process was systematic and logical.

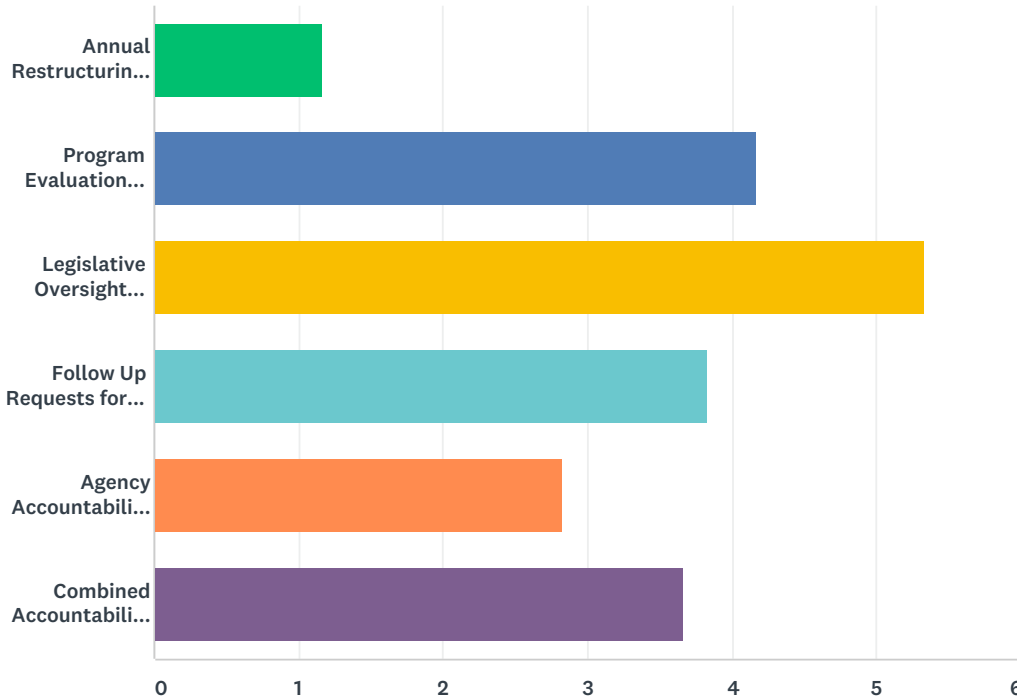
Answered: 6 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly disagree	0.00%	0
Disagree	16.67%	1
Neither agree nor disagree	0.00%	0
Agree	16.67%	1
Strongly agree	66.67%	4
<b>TOTAL</b>		<b>6</b>

**Q2 Please rank the following in terms of your opinion of their effectiveness in providing information about the agency to legislators, with one being the most effective.**

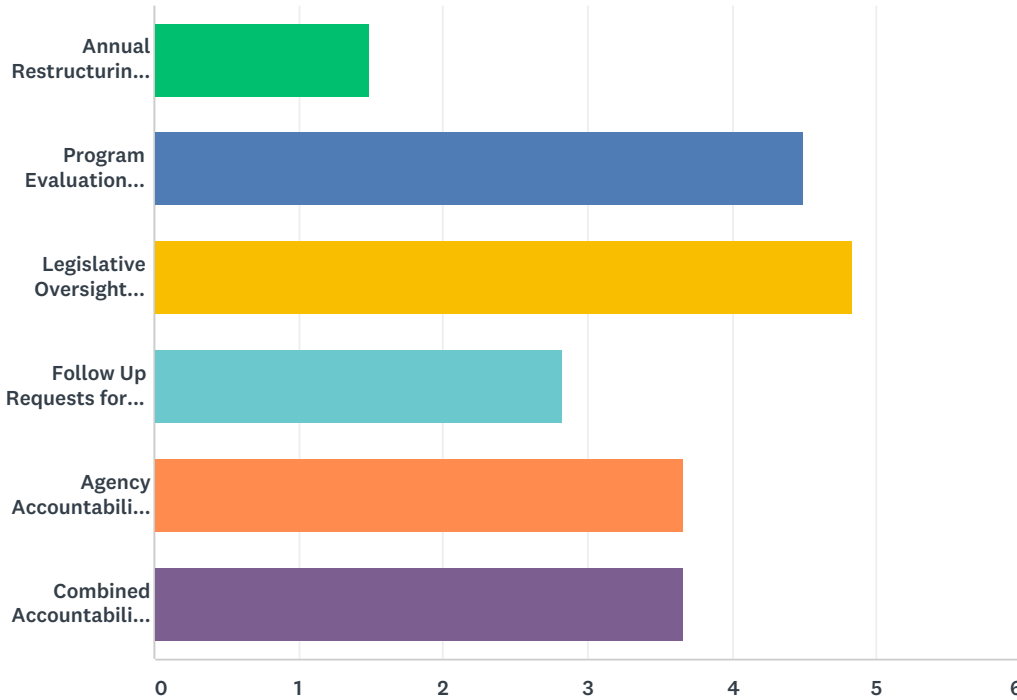
Answered: 6 Skipped: 0



	1	2	3	4	5	6	TOTAL	SCORE
Annual Restructuring Report	0.00% 0	0.00% 0	0.00% 0	0.00% 0	16.67% 1	83.33% 5	6	1.17
Program Evaluation Report	0.00% 0	50.00% 3	33.33% 2	0.00% 0	16.67% 1	0.00% 0	6	4.17
Legislative Oversight Meetings	66.67% 4	16.67% 1	0.00% 0	16.67% 1	0.00% 0	0.00% 0	6	5.33
Follow Up Requests for Information	16.67% 1	33.33% 2	16.67% 1	0.00% 0	16.67% 1	16.67% 1	6	3.83
Agency Accountability Report	0.00% 0	0.00% 0	16.67% 1	50.00% 3	33.33% 2	0.00% 0	6	2.83
Combined Accountability and Restructuring Report	16.67% 1	0.00% 0	33.33% 2	33.33% 2	16.67% 1	0.00% 0	6	3.67

**Q3 Please rank the following in terms of your opinion of their effectiveness in providing information about the agency to the public, with one being the most effective.**

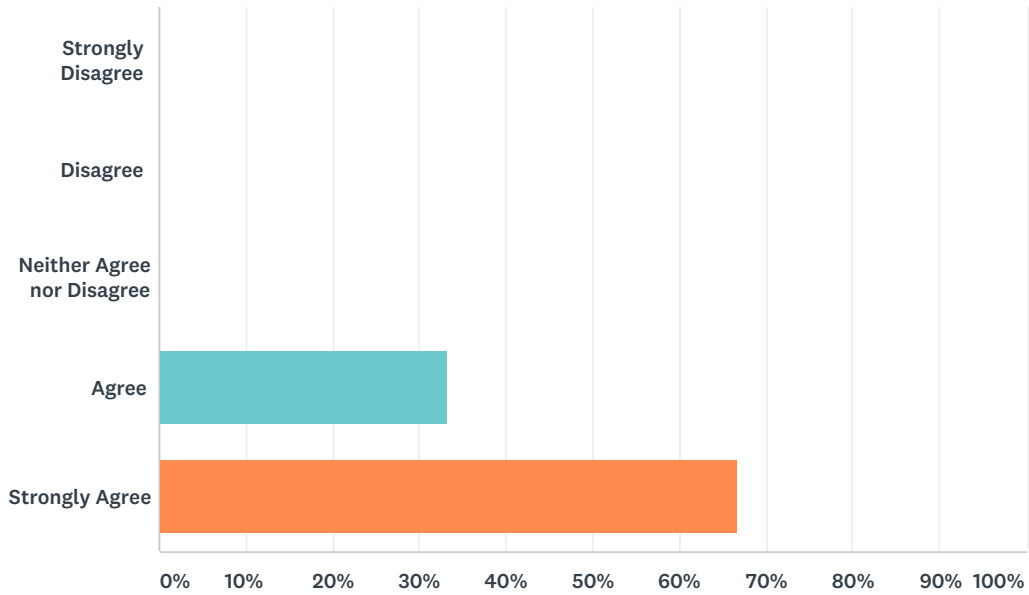
Answered: 6 Skipped: 0



	1	2	3	4	5	6	TOTAL	SCORE
Annual Restructuring Report	0.00% 0	0.00% 0	16.67% 1	0.00% 0	0.00% 0	83.33% 5	6	1.50
Program Evaluation Report	16.67% 1	33.33% 2	33.33% 2	16.67% 1	0.00% 0	0.00% 0	6	4.50
Legislative Oversight Meetings	50.00% 3	16.67% 1	0.00% 0	33.33% 2	0.00% 0	0.00% 0	6	4.83
Follow Up Requests for Information	0.00% 0	16.67% 1	16.67% 1	16.67% 1	33.33% 2	16.67% 1	6	2.83
Agency Accountability Report	0.00% 0	33.33% 2	33.33% 2	0.00% 0	33.33% 2	0.00% 0	6	3.67
Combined Accountability and Restructuring Report	33.33% 2	0.00% 0	0.00% 0	33.33% 2	33.33% 2	0.00% 0	6	3.67

## Q4 The legislative oversight process increased legislators' understanding of the agency's mission.

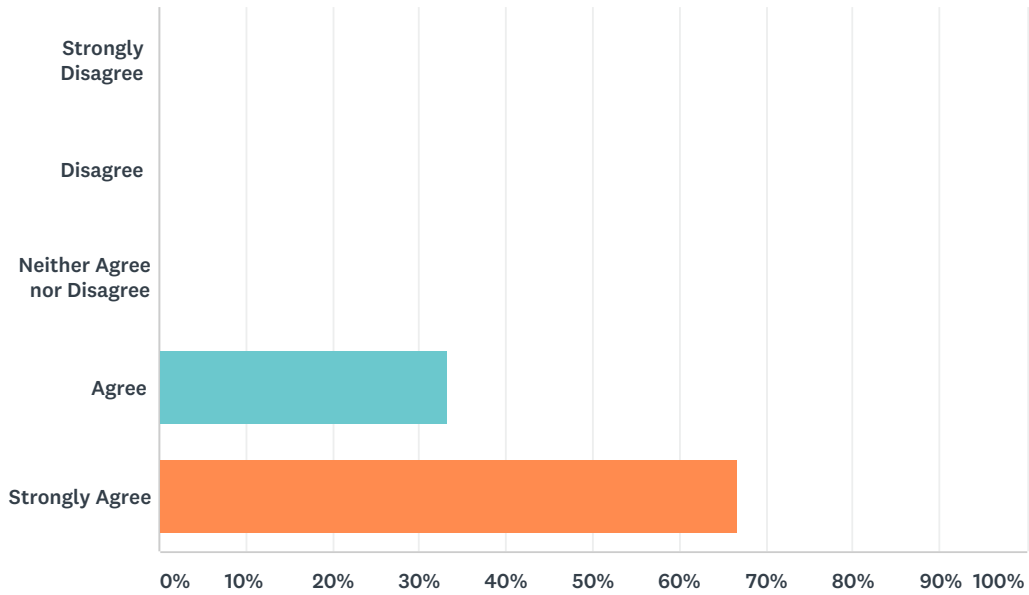
Answered: 6 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Neither Agree nor Disagree	0.00%	0
Agree	33.33%	2
Strongly Agree	66.67%	4
<b>TOTAL</b>		<b>6</b>

## Q5 The legislative oversight process increased legislators' understanding of the agency's programs.

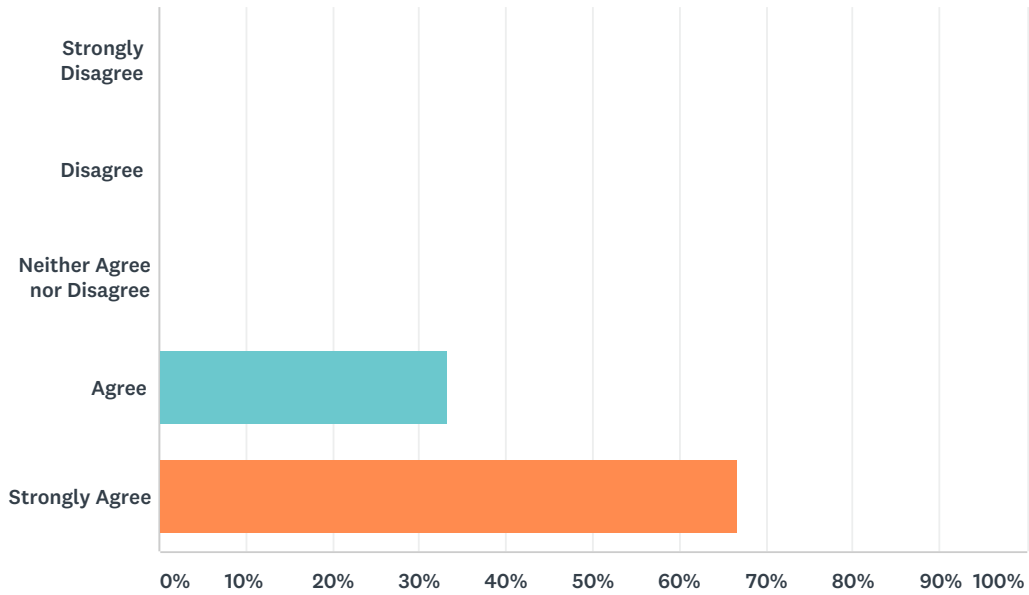
Answered: 6 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Neither Agree nor Disagree	0.00%	0
Agree	33.33%	2
Strongly Agree	66.67%	4
<b>TOTAL</b>		<b>6</b>

## Q6 The legislative oversight process increased legislators' understanding of the agency's funding.

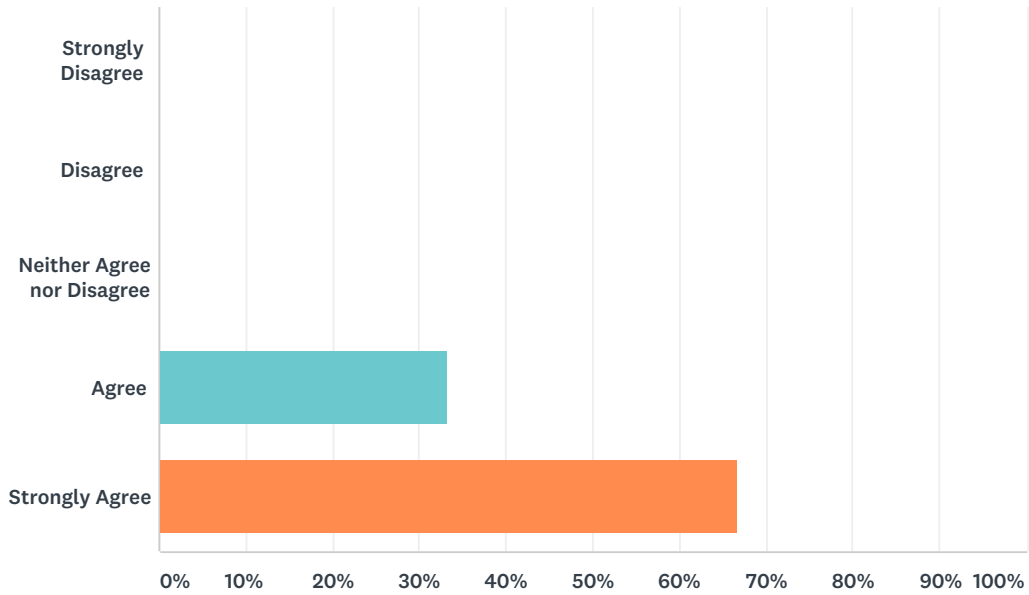
Answered: 6 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Neither Agree nor Disagree	0.00%	0
Agree	33.33%	2
Strongly Agree	66.67%	4
<b>TOTAL</b>		<b>6</b>

## Q7 The legislative oversight process increased legislators' understanding of the agency's performance.

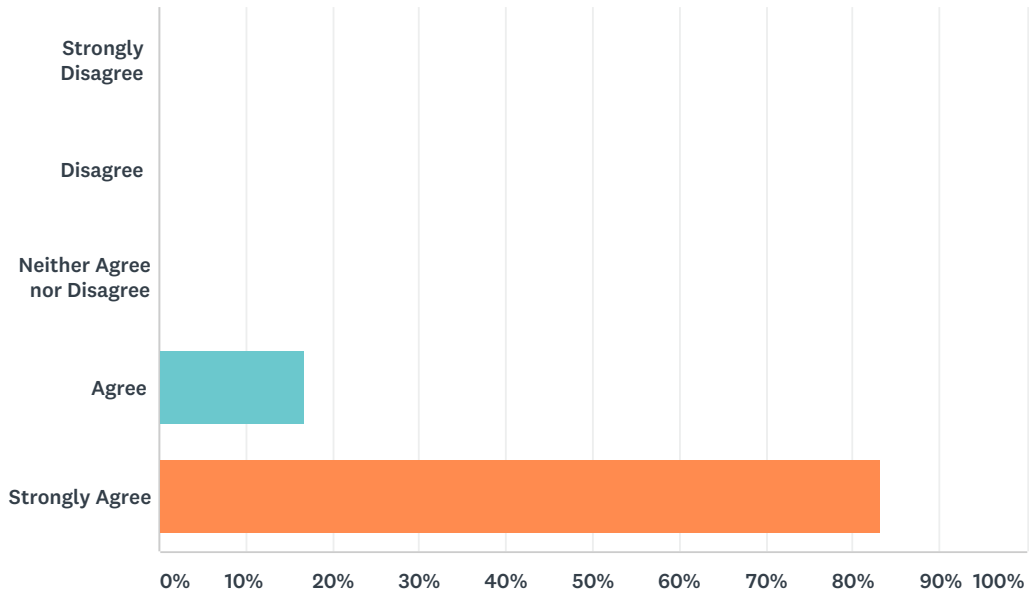
Answered: 6 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Neither Agree nor Disagree	0.00%	0
Agree	33.33%	2
Strongly Agree	66.67%	4
<b>TOTAL</b>		<b>6</b>

### Q8 We feel this process helped legislators understand the agency's strategic challenges and opportunities.

Answered: 6 Skipped: 0

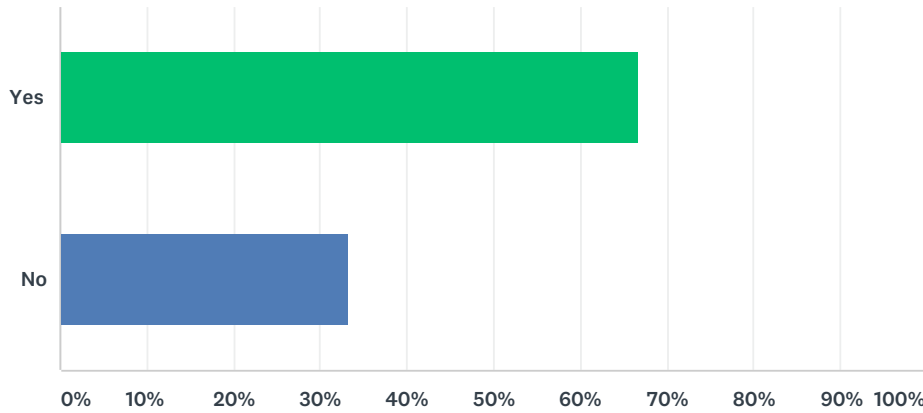


ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Neither Agree nor Disagree	0.00%	0
Agree	16.67%	1
Strongly Agree	83.33%	5
<b>TOTAL</b>		<b>6</b>



### Q9 Did your agency make any internal changes as a result of the study process?

Answered: 6 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	66.67%	4
No	33.33%	2
TOTAL		6

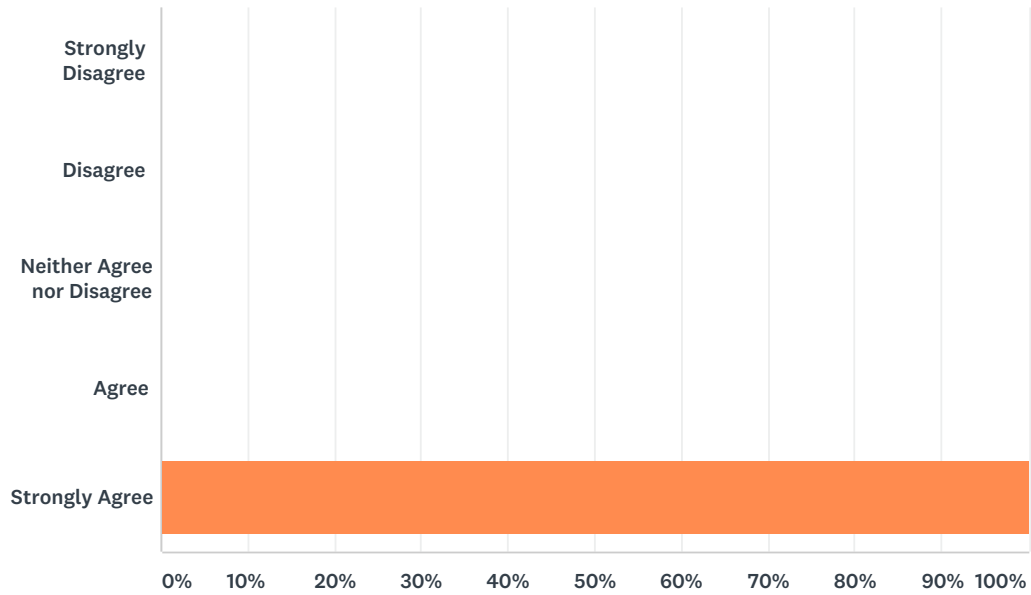
## Q10 Please describe the internal changes that resulted from the study process.

Answered: 3 Skipped: 3

#	RESPONSES	DATE
1	We were able to implement a new marketing plan and employee feedback survey plan based on the recommendations of the committee.	12/4/2018 4:19 PM
2	Implementation of exit interviews Commissioner's responsibilities and duties handbook Employee performance evaluations Numerous other internal changes are expected as Agency implements recommendations of Committee	11/27/2018 1:23 PM
3	Mission and Vision updated, the area of governance of the agency(Board Attendance Requirements), Performance Measures were enhanced as result of the Legislative Oversight Process.	11/26/2018 12:52 PM

## Q11 House legislative oversight staff were responsive.

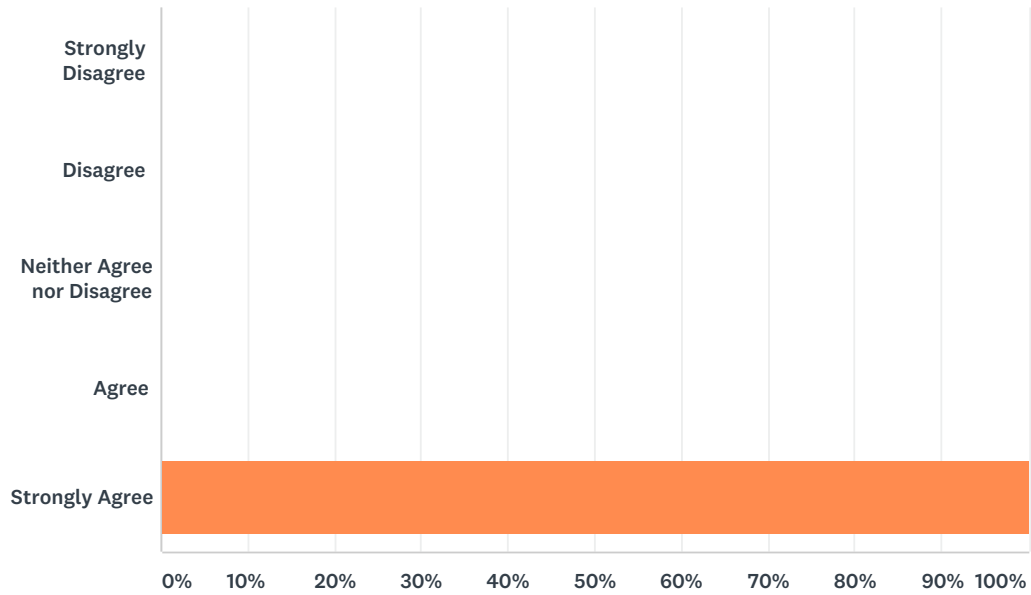
Answered: 3 Skipped: 3



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Neither Agree nor Disagree	0.00%	0
Agree	0.00%	0
Strongly Agree	100.00%	3
<b>TOTAL</b>		<b>3</b>

## Q12 House legislative oversight staff were professional.

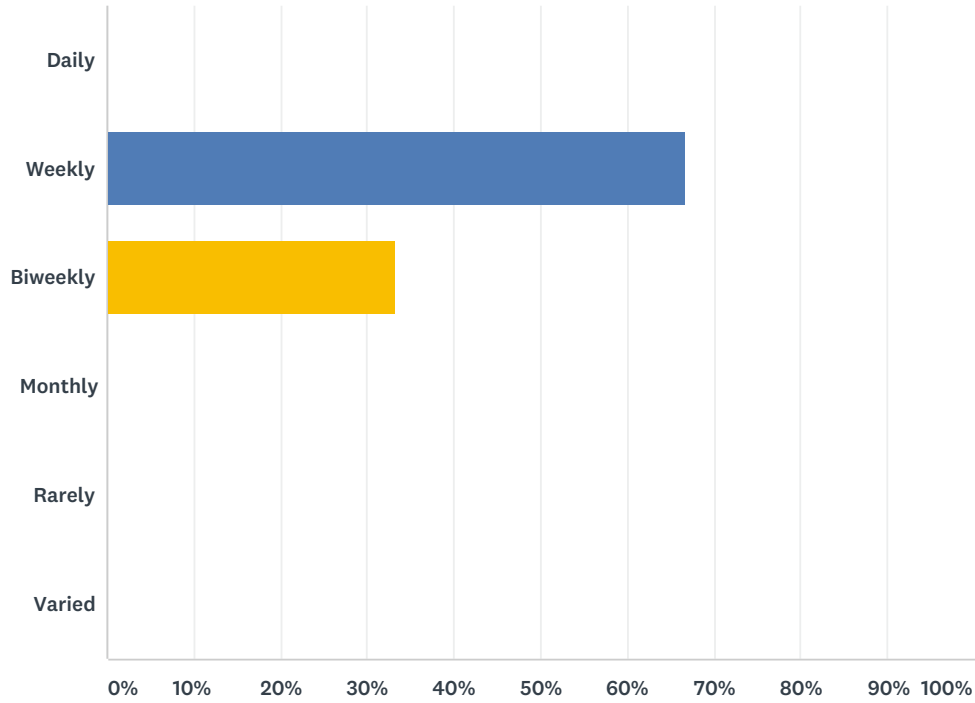
Answered: 3 Skipped: 3



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Neither Agree nor Disagree	0.00%	0
Agree	0.00%	0
Strongly Agree	100.00%	3
<b>TOTAL</b>		<b>3</b>

Q13 During the study process (between receipt of Program Evaluation Report Guidelines and approval of the full committee report), how often were you in contact with committee staff?

Answered: 3 Skipped: 3



ANSWER CHOICES	RESPONSES	
Daily	0.00%	0
Weekly	66.67%	2
Biweekly	33.33%	1
Monthly	0.00%	0
Rarely	0.00%	0
Varied	0.00%	0
<b>TOTAL</b>		<b>3</b>

## Q14 Please list any suggestions for improvement to the process of legislators providing oversight of agencies.

Answered: 4 Skipped: 2

#	RESPONSES	DATE
1	If we were given additional from the announcement of the study to the first presentation, it would have been helpful given other state and federal reports that were due at the same time.	12/4/2018 4:26 PM
2	The process currently in place is very thorough	11/27/2018 1:28 PM
3	Allow more time for the completion of the Program Evaluation Report.	11/26/2018 10:51 AM
4	Structured visits by the Committee to key Departments or areas of the Agency.	11/21/2018 1:24 PM

## Q15 What questions would you ask to measure an agency's performance?

Answered: 4 Skipped: 2

#	RESPONSES	DATE
1	It would be helpful to survey other agencies to determine how responsive the other agency is to the agency requesting programs and services.	12/4/2018 4:26 PM
2	The committee covered the questions that provided a measure of agency's performance	11/27/2018 1:28 PM
3	Agency performance measurements are most meaningful in the context of changing external factors. Questions to the agency related to external factors would provide greater insight to the evaluation process.	11/26/2018 10:51 AM
4	Average time in service (State & Agency) by Agency/Department/Area	11/21/2018 1:24 PM

## Q16 What advice would you give agency personnel at other agencies under study?

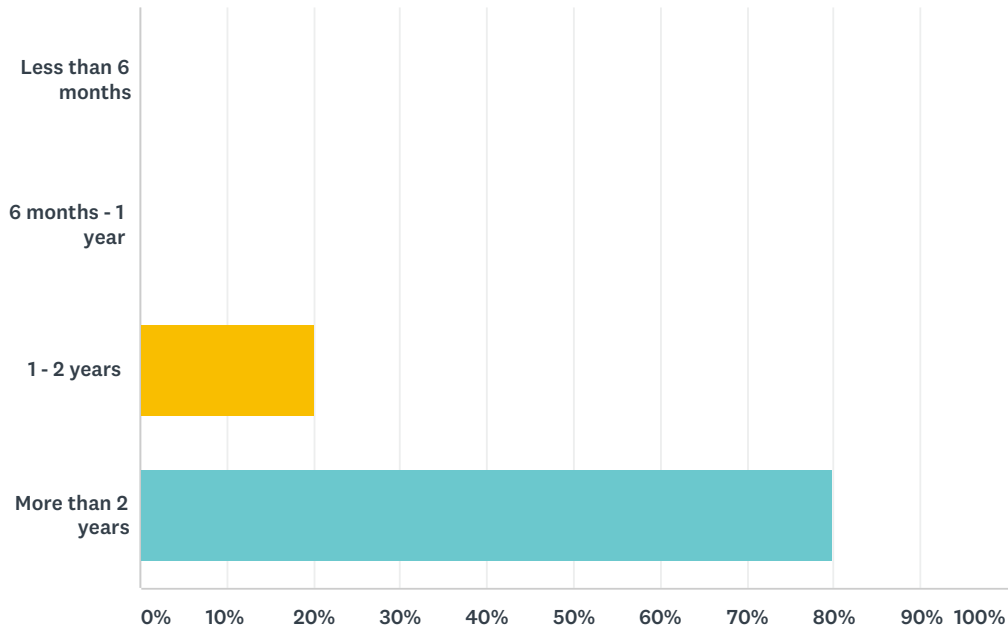
Answered: 4 Skipped: 2

#	RESPONSES	DATE
1	Set up meetings with Carmen Simon because she is able to explain this process really well. She also was available whenever we did have a question at all hours of the day.	12/4/2018 4:26 PM
2	The process is not just an "audit" but can really be used to self evaluate your agency and find areas for improvement.	11/27/2018 1:28 PM
3	Communicate frequently with LOC staff - they are an invaluable resource during the process.	11/26/2018 10:51 AM
4	Do not attempt to complete the PER, Accountability Report, and Budget Submission at the same time.	11/21/2018 1:24 PM



## Q17 How long have you worked at the agency?

Answered: 5 Skipped: 1



ANSWER CHOICES	RESPONSES
Less than 6 months	0.00% 0
6 months - 1 year	0.00% 0
1 - 2 years	20.00% 1
More than 2 years	80.00% 4
TOTAL	5